

2024 SUMMER CONCEPT

GENERAL INFORMATION			
Category:	5* HOTEL	Opening Date:	September 2007 / Last Restauration: 2023 Deluxe Superior Rooms
Area:	90,000 m ²	Accommodation Type:	Ultra all inclusive
Location:	İskele Mevkii 07450 Belek Antalya	Season:	Year-round
Telephone:	+90 242 710 24 00	Number of rooms:	554
Fax:	+90 242 715 33 99	Bed capacity:	1200
Website:	www.susesihotel.com	Air conditioning:	Heating / Cooling
E-mail:	info@susesihotel.com	Number of floors:	Main building: 5-storey Lake houses: 4-storey
Check-in / Check-out	14:00 / 12:00	Number of lifts:	Main building: 8 lifts Lake houses: 8 lifts
Transportation:	Taxi and 24-hour private transfers	Pets:	Pets are not permitted.
Languages:	Turkish, English, German, Russian	Internet/Wireless	24-hour in hotel's general areas and the rooms.
* Accepted credit cards: Visa, Master Card, American Express			
* 2 km to Belek centre, 35 km to the airport, 40 km to Antalya city centre, 7 km to the closest hospital, 0 km to the sea			

ACCOMMODATION

Amenities provided in all of the rooms:

- * Pillow menu , Tea & coffee set-up, mini bar, digital safe box, hair dryer, Plasma TV, central air conditioning, illuminated bathroom mirror, full-length mirror, bathtub or shower, bathrobe and slippers are provided in all of our rooms; all rooms have a balcony and/or terrace.
- * Our minibar is replenished daily with soft drinks, beer and light snack varieties.
- * In accordance with the use of tobacco and tobacco products law numbered 4207, it is forbidden to smoke tobacco, tobacco products and/or e-cigarettes in indoor areas.
- * In rooms where there are no sofa beds, rollaway beds are provided. In some room types, sleeper chairs are provided.
- * 6 of the Deluxe Land View rooms are designed to accommodate and meet all the needs of our disabled guests and are located on the lobby ground floor. There are two single beds, the width of the bathroom and main door is 103 cm, and the width of the balcony door is 108 cm.

Deluxe Rooms

Deluxe rooms are set in the main building and lake houses. Offering contemporary interiors, the 40 m² rooms are designed and planned to ensure the comfort of our guests. There are 129 Deluxe Sea Side and 225 Deluxe Land View rooms at our hotel. 1 bedroom (1 double bed or 2 single beds). Sunloungers and umbrellas are available in our rooms located in the lake houses section.

1 bedroom (1 double bed or 2 single beds)

Max. 2 adults + 1st Child (2 - 11.99 years old) & 2nd Child (0 - 1.99 years old)



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Deluxe Superior Rooms

Deluxe Superior rooms are set in the terrace houses on the first and second floors. The 63 m² rooms are designed with the comfort of our guests in mind. First floor rooms have terraces with access to the garden, but no pool connection. Deluxe Superior rooms on the second floor have access to the pool lake via the balcony stairs. All guests staying in Deluxe Superior rooms may sunbathe at the swimming pool, which is located in front of their rooms. The rooms are divided into two by a room divider, and there are two sofas on the other side of the divider. Our hotel has 36 "Deluxe Superior Land View" and 46 "Deluxe Superior Pool Access" rooms. Sunbeds and umbrellas are available on the 2nd floor of "Deluxe Superior Pool Access" rooms.

1 bedroom (1 double bed or 2 single beds)
Max. 3 adults + 1st Child (2 - 11.99 years old)

Family Triplex Rooms

Family Triplex rooms are set in the lake houses on the fourth floor. The 115 m² rooms have a living room at the entrance, 2 bedrooms on the 2nd floor and 1 additional room with bathroom on the 3rd floor. The entrance of the 3rd room on the top floor is separate. The bedrooms are partitioned separately and have separate doors. There is a baby safety barrier at the top of the stairs from the bedrooms to the living room. "Family Triplex" rooms have 3 mini bars, 1 of which is in the living room. Each bedroom has a bathroom, wc, parallel telephone and LCD TV. The lake pool can be accessed from the "Family Triplex" rooms via the stairs on the room balcony and our guests are provided with the opportunity to sunbathe by the pool. There are 23 "Family Triplex" rooms in our hotel.

A living room, 2 bedrooms and 1 attic room with 1 double bed and 2 single beds.
Max. 6 adults + 1st Child (2 - 11.99 years old)

Senior Suite

Senior Suite rooms are located in both the main building and the lake houses. The 76 m² rooms offer one bedroom and a living room that can be transformed into 1 bedroom. Both rooms have mini bars, bathrooms, WCs, parallel lines and LED TV. Our resort offers a total of 42 Senior Suite rooms with 23 land view suites and 9 sea side suites in the main building and 10 suites in the lake houses. There are sun loungers and umbrellas in our 10 rooms in the lake houses section.

1 bedroom (1 double bed)
Max. 4 adults + 1st Child (2 - 11.99 years old)

Lake Suite Pool Access Room

"Lake Suite" is located on the second floor of the two-storey blocks built over the lake pool in the lake houses section. Each floor has two separate rooms and is in the form of a detached building. Rooms are a minimum of 80 m². In the 2nd floor room, our guests can go swimming and sunbathe in the lake pool from their own terraces with stairs. There are 2 bathrooms in the bedroom and living room. The bathroom in the bedroom has a jacuzzi. There are 2 sun loungers and 1 umbrella on one terrace, 2 chairs and 1 table on the other terrace. There are 12 "Lake Suite Pool Access Rooms" in the hotel.

1 bedroom (1 double bed)
Max. 3 adults + 1st Child (2 - 11.99 years old)



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Lake Suite Swim Up Room

Lake Suite Swim Up rooms are located on the first floor of the two-story blocks built over the lake pool in the lake houses section. Each floor has two separate rooms and is in the form of a detached building. Rooms are a minimum of 80 m². From the 1st floor rooms, our guests have direct access to the lake pool from their own terrace and have the possibility to sunbathe. There are 2 bathrooms, one in the bedroom and one in the living room. The bathroom in the bedroom has a jacuzzi. There are 2 sun loungers and 1 umbrella on one terrace, 2 chairs and 1 table on the other terrace. There are 12 "Lake Suite Swim Up" rooms in the hotel.

1 bedroom (1 double bed)
Max. 3 adults + 1st Child (2 - 11.99 years old)

Junior Royal Suites

Junior Royal Suites are located in the main building. The 165 m² rooms have every comfort to make your holiday unforgettable: Two bedrooms each include a bathroom equipped with a Jacuzzi and stunning views of the Mediterranean Sea, as well as one living room, decorative carpet on parquet, LED TV and three mini bars. There are four Junior Royal Suites in our hotel.

2 bedrooms (1 double bed and 2 single beds)
Max. 4 adults + 1st Child (2 - 11.99 years old)

Royal Suites

Royal Suites are 206 m² and located in the main building. Each of the comfy and contemporary-designed Royal Suites offers exquisite Mediterranean views, along with 2 bedrooms with bathrooms equipped with Jacuzzis and stunning Mediterranean views, a living room (decorative carpet on parquet floor), minibar, a swing and a LED TV in each room. The private 60 m² terraces each have a 20 m² swimming pool with a sundeck and sun beds. There are 15 Royal Suites in our hotel.

2 bedrooms (1 double bed and 2 single beds)
Max. 4 adults + 1st Child (2 - 11.99 years old)

King Suites

King Suites are set on the top floor of the main building. With luxury, infinite comfort and impeccable service, the 420 m² suites are parquet floor and have two bedrooms, an expansive living room with an American bar and dining space, LED TV and three mini bars. There is one Jacuzzi with a sea view in the bathroom.

The 40 m² swimming pool, swing, sun beds and a 100 m² terrace offers guests the perfect freedom of the Mediterranean. There are two King Suites in our hotel.

2 bedrooms (1 double bed and 2 single beds)
Max. 4 adults + 1st Child (2 - 11.99 years old)



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VIP Villas

VIP Villas are located within the resort and offer exquisite private gardens, swimming pools and utter tranquillity. The two-storey VIP Villas are set on a 750 m² area. The ground level includes a spacious living room with a dining area, a kitchen, a bar, a home theatre system / DVD, a butler room, swing, hammock and a 90 m² outdoor pool with a depth of 140 cm. A fitness corner includes a treadmill and an exercise bike, as well as a sauna, a steam room and a 29 m² heated indoor pool designed to maximize the relaxing effect of water. The second floor has four stylishly-designed bedrooms. Designed for ultimate comfort, the spacious master bedroom features an in-room Jacuzzi and a separate dressing room. Each upper-level room includes an LED TV, a direct phone, a bathroom, WC and balcony. The heating and cooling system of our VIP villas is independent of the central system. There are two VIP Villas in our hotel: They are just 100 metres from the sea.

(For indoor pool heating hotel need information 3 days in advance)

4 bedrooms + 1 butler room (4 double beds and 2 single beds)
Max. 8 adults + 1st Child (2 - 11.99 years old)



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2024 SUMMER CONCEPT

Special room service applications:

Free Services offered in the room concept	LAKE SUITE	JUNIOR ROYAL SUITE	ROYAL SUITE	KING SUITE	VIP VILLA
Express check-in	✓	✓			
Express check-in to the room			✓	✓	✓
Early check-in and late check-out subject to availability	✓	✓	✓	✓	✓
Fresh flowers in the room on arrival day	✓	✓	✓		
Fresh flowers in the room throughout duration of stay				✓	✓
Greeting with fresh flowers			✓	✓	✓
Complimentary sparkling wine, fresh fruit juices and caviar canapés on arrival			✓	✓	✓
VIP Transfer (Antalya Airport-Hotel-Antalya Airport / one time only) – hotel should be informed in advance			✓	✓	
VIP Transfer (Airport-Hotel-Airport and other transfers to Airport)					✓
24-hour room service			✓	✓	✓
VIP Set-Up	✓	✓	✓	✓	✓
Prioritised reservations for all à la carte restaurants	✓	✓			
Dinner at all à la carte restaurants			✓	✓	✓
Breakfast, lunch and dinner in the suite (from the menu)			✓	✓	✓
Susesi Luxury beach bag	✓	✓	✓	✓	✓
Daily housekeeping and turndown services	✓	✓	✓	✓	✓
Butler service			✓	✓	✓
Chalet service			✓	✓	✓
Laundry and dry cleaning services			✓	✓	✓
Home theatre system				✓	✓

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Services offered in the room concept	LAKE SUITE	JUNIOR ROYAL SUITE	ROYAL SUITE	KING SUITE	VIP VILLA
Special Organisations					
Products and services obtained from shops					
External phone calls					
SPA centre products and services					

Services available at extra charge:

In accordance with the demands of our guests, the following services are available for extra fee.

- SPA centre products and services
- Golf Organisations
- Fitness instructor and tennis trainer
- External phone calls
- Laundry and dry cleaning services
- Photography services
- Products and services obtained from shops

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Pure Honeymoon Concept	Birthday & Anniversary Concept	Privileges for repeat guests
<ul style="list-style-type: none"> • Greeting with fresh flowers • Lush platter of fruit and desserts in the room on arrival • Special concept cookie, sparkling wine, or soft drinks in the room on arrival • Early check-in and late check-out, subject to availability • Honeymoon concept bedlinen set for the honeymoon guests on arrival day • Complimentary breakfast service in the room, one time only • Romantic dinner (once) at one of our paid or free à la carte restaurants of your choice. *Tumanna is not included • in À la Carte. • A'la Carte booking priority • A 20% discount at the SPA for couples' massage • Daily housekeeping and turndown services • Susesi beach bag • Daily newspaper service • One rose in the bathroom 	<ul style="list-style-type: none"> • Special greeting card with the meaning of the day • Cake showing the importance of the day (heart-shaped cookies are served wherever and however you want) • Sparkling wine. • 15% discount at the SPA 	<ul style="list-style-type: none"> • Complimentary fruit basket and wine in the room. • 20% discount at the SPA. • Susesi beach bag • Turn down service • A flower in a vase.

* Guests who will benefit from the honeymoon concept can be able to use the special honeymoon concept within 1 year from the date of their wedding. They are required to submit their marriage certificate during check-in.

2024 SUMMER CONCEPT

FOOD AND BEVERAGE UNITS

- * 1 Main restaurant, 6 à la carte restaurants, 2 snack restaurants, 11 bars, 1 patisserie and 1 kid's restaurant.
- * Ultra All Inclusive concept; open buffet breakfast, lunch and dinner, snack service, night buffet, 24-hour free alcoholic and non-alcoholic drinks, local and some imported drinks also served.
- * Breakfast Lunch and Dinner will be served from the open buffet in accordance with the guest density and legal obligations, in the form of the product selected by the guest from the buffet by the kitchen or service personnel, lunch will be served in the form of optional À La Carte, Snack type foods from the menu.
- * The main restaurant consists of a kid's buffet, diet corner and show presentation units.
- * There are high chairs in the main restaurant.
- * All drinks are served at the table.
- * Premium drinks are subject to an extra charge. (Alcoholic drinks will not be served to guests under 18 years of age.)
- * Our Patisserie which is at Aqua Bistro, serves delicious cakes, cookies and desserts, as well as ice cream and hot beverages.
- * In accordance with the use of tobacco and tobacco products law numbered 4207, it is forbidden to smoke tobacco, tobacco products and/or e-cigarettes in indoor areas.

	Presentation	Type of presentation	Opening and Closing hours	Open days	Ultra All Inclusive Concept
Turquoise main restaurant	Breakfast	Open buffet	07:00 - 11:00	Daily	X
	Lunch	Open buffet	12:30 - 14:30	Daily	X
	Dinner	Open buffet	19:00 - 21:30	Daily	X
	Night buffet	Open buffet	00:00 - 04:00	Daily	X
Tuğra Restaurant	Traditional village breakfast	Subject to reservation / Traditional assorted breakfast	09:00 - 11:00	Daily	X
Aqua Bistro	Patisserie	Patisserie service	16:00 - 20:00	Daily	X
		Sandwiches	21:30 - 00:00		
Sandal Food Corner	Snacks	Menu	13:00 - 18:00	Daily	X
		Coffee break	16:00 - 18:00		
Takatuka Snack	Snacks	Menu	12:00 - 16:00	Daily	X
Tuğra Restaurant	Gözleme	Self-service	11:00 - 16:00	Daily	X
Room Service		Menu / Night Menu	24-hour	Daily	Charged (can be chosen from the free menu between 04:00 - 07:00am.)

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À LA CARTE RESTAURANTS

À LA CARTE RESTAURANTS				Extra Fee	Free-of-charge
Tumanna	California Steak House: Offering South-western American cuisine's most renowned and best-loved dishes in a fine dining concept.	19:00 - 22:30	42 persons (26 seats indoor and 16 seats outdoor)	X	
Cassia	Far East cuisine: Delicacies from Chinese and Japanese cuisine offered in a fine dining concept.	19:00 - 22:30	40 persons indoor	X	
Tuğra	Turkish cuisine: Charcoal-grilled meats, accompanied by traditional mezes.	19:00 - 22:30	50 persons outdoor		X
Paprica	Italian cuisine: The best of Italy's rich culinary tradition, served within a fine dining concept.	19:00 - 22:30	64 persons (44 seats indoor and 20 outdoor)	X	
Ada	Mexican cuisine: Delicious dishes from Mexico's exciting gastronomic range served in the fine dining concept.	19:00 - 22:30	40 persons indoor		X
Alesta	Fish and seafood restaurant: Healthy and tasty, fish and seafood beautifully presented along with stunning Mediterranean views.	19:00 - 22:30	26 persons outdoor	X	

- ❖ Reservations for à la carte restaurants can be made up latest until 16:00 for that day.
- ❖ One of our free A'la Carte restaurants is available for once a week.
- ❖ Availability of à la carte restaurants are subject to guest requests, density and weather conditions.
- ❖ For à la carte reservations for event/meeting groups, please contact the sales office.
- ❖ Tumanna California Steak House A'la Carte Restaurant is with menu fee.
- ❖ All our à la carte restaurants offer the fine dining concept, and there is a dress code. We kindly request that you wear suitable attire when dining at à la carte restaurants.

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BARS

	Opening and Closing hours	Open days	Ultra All Inclusive Concept
Hayal Lobby Bar	24-hour	Daily	X
Sandal Bar	24-hour	Daily	X
Takatuka Pool Bar	10:00 - 00:00	Daily	X
Alesta Beach Bar	10:00 - 18:00	Daily	X
Pier Bar	10:00 - 17:00	Daily	X
Ada Bar	10:00 - 18:00	Daily	X
Aqua Vitamin Bar	10:00 - 20:00	Daily	X
Bowling Bar	16:00 - 00:00	Daily	X
Edwards Sports Bar (It serves in current broadcastable competitions)	16:00 - 00:00	Daily	X
Bacus Wine House	It serves according to reservation	Daily	Charged
The G-disco	00:00 - 03:00	Daily	X



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ENTERTAINMENT and ACTIVITIES

Sports and activities:

Free-of-charge	Charged
Swimming pools Outdoor pool 2 hard tennis courts, racket and balls Table tennis Squash, racket and balls Pilates Basketball Water gymnastics Darts Fitness centre Daily animation program Aquapark (6-lane)	Professional football courts Golf Green Fee Illuminated tennis courts Tennis lessons Fitness private lessons Water sports organization and equipment Game room (Billiards, Bowling, Atari, etc.) Special events organisation

SWIMMING POOLS and BEACH

- ❖ 0 km to the hotel with a private sand/pebble beach of 300 m
- ❖ 1 pier, WC, shower and dressing cabins, free sunbeds, towels and sun umbrellas.
- ❖ Pools are open between 08:00 - 20:00. * Opening dates for palm tree and terrace pools are subject to the number of hotel guests and weather conditions.
- ❖ There are five slides in the Aquapark and the named 'Boomerang' is closed, and the working hours are 10:00 - 12:00 and 14:00 - 16:00. Parental supervision is required for children under the age of 10 at the Aquapark.
- ❖ Lifeguard on duty between 08:00 and 16:00
- ❖ There is a total area of 12,516 m³ of water in our hotel, including 9948 m³ of water area in our general areas.
- ❖ There is a canal pool between the Palmiye pool and the Lake Houses pool.
- ❖ By the palm tree pool is a disabled elevator for disabled guests.
- ❖ There is an opportunity including the sunbed, umbrella and special platform for our disabled guests.



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Pool	Outdoor area	Indoor area	Freshwater	Heated	Derinlik cm	M ³	M ²
Main pool	x		x		140	2240	1600
Lake Houses pool	x		x		140	4455	3182
Activity pool	x		x		140	560	400
Palm tree Pool	x		x		140	1396	1354
Aquapark pool	x		x		125	300	240
Indoor pool		x	x	x (26 - 28 °C)	140	179,2	128
Indoor semi-Olympic pool		x	x	x (26 - 28 °C)	140	437,5	312,5

CHALET

Our hotel has a total of 22 Chalets around the pool and the beach. A private lawn area, comfy cushions, electronic safe, sunbeds and daily butler service are just a few of the privileged services that enhance your holiday pleasure...

Chalet Services:

Tea and coffee service, daily newspapers, lunch (snack menu), snacks throughout the day, fresh seasonal fruits, hot and cold drinks, ice cream and lemonade service, fragrant cold towels, bathrobe and slippers, fridge, telephone, wireless internet. Chalets can be reserved for a fee between 10:00-18:00, by contacting the Guest Relations department.

CARETTA KIDS

Mini club (between the ages of 4-7) & Midi club (between the ages of 8-12)

Two water slide pools, kid's play park, restaurant (baby and kid's menu), cinema room, baby sleeping room, kids dressing room, hobby club, closed mini amphitheatre.

(Caretta Kids Club is open between 10:00 and 23:00 at certain intervals.

** Our "childcare service and baby carriage" are provided upon request, and subject to a fee. We kindly ask that please submit your babysitting requests 24 hours ahead of time.

COOL AGE Teenage Club (between the ages of 13-16)

The service consist of Games room, DJ set-up and course, bar (non-alcoholic), the internet, team games and different activities Cool Age Club serves between 10:00 - 18:00 and 20:00 - 23:00.



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LA CALISSE SPA

La Calisse SPA centre is situated on an area of 4,500 m². Open and free of charge for all guests, the first section includes two heated indoor pools, a Turkish bath, a steam room, a resting room, a vitamin bar and a fitness centre. The second section is accessed for an additional charge, and includes four VIP rooms, three skin and body treatment rooms, two Ayurvedic massage rooms, three Bali massage rooms, two Thai massage rooms, 12 standard massage rooms, a VIP Turkish bath, and a VIP resting room.

There are eight different concepts in the second section:

- Turkish bath concept
- Balinese concept
- Thai concept
- Japanese concept
- Indian concept
- Royal concept
- Face and body treatment concept (Ericson, Sn. Barth products)
- Treatments with equipment concept (LPG, CACI, oxygen machines)

The VIP rooms include private Turkish baths, saunas, steam rooms and Jacuzzis.
La Calisse SPA serves between 09:00 - 20:00.

Hotel Activities:

Dry cleaning (surcharge), room service (surcharge), game room (surcharge), Wi-Fi internet in the lobby and the rooms (free),

Doctor

There is a 24-hour health officer on call. Doctor's services are subject to an additional fee.

Shopping Mall:

Jewelry store, boutique, market, leather bag & shoe store, souvenir, home textile, car rental service, photographer and hairdresser services are available. Shops and other facilities are chargeable.



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CONGRESS & MEETINGS

Susesi Luxury Resort Congress Centre

Our separate congress hall, set on 6,600 m², has 17 meeting halls. Available in a range of sizes, the largest is the Istanbul Hall, which is 1,800 m² 8.2 m ceilings. This room can be divided into three.

Privileges of the concert hall:

- 3,600 m² foyer with natural light
- Direct access from meeting halls and the foyer to rooms, main restaurant, lobby and outside
- Multiple access points to the lower foyer from the upper foyer via escalator, elevator, spiral path and stairway.
- Dedicated reception and check-in area designed for group entrances
- Service road with direct access to the hall and foyer
- Option to bring car and minibuses to the Istanbul hall and foyer for car launches
- Private kitchen and bar area used for banquet activities in the Istanbul hall and congress centre foyer
- Technical equipment support upon request

MEETING HALLS	WIDTH / LENGTH	HEIGHT	AREA	BANQUET	RECEPTION	THEATRE	CLASSROOM	U-SHAPE
1-ISTANBUL	34 X 52 m	8.20 m	1800 m²	1500	2400	2400	1500	
ISTANBUL I	34 X 18 m	8.20 m	612 m ²	500	800	800	400	
ISTANBUL II	34 X 17 m	8.20 m	578 m ²	400	800	800	400	
ISTANBUL III	34 X 17 m	8.20 m	578 m ²	400	800	800	400	
2-MAKSİM	30 X 30 m	14.00 m	1100 m²	370	800	800 / 200	370	
3-ANTALYA	14,80 X 22,40 m	3.90 m	336 m²	150	300	300	150	70
ANTALYA I	14,80 X 11,20 m	3.90 m	168 m ²		150	150	75	30
ANTALYA II	14,80 X 11,20 m	3.90 m	168 m ²		150	150	75	30
4-İZMİR	15 X 22,50 m	4.00 m	338 m²	150	300	300	150	70
İZMİR I	15 X 11,25 m	4.00 m	169 m ²		150	150	75	30
İZMİR II	15 X 11,25 m	4.00 m	169 m ²		150	150	75	30
5-KASTAMONU	9,45 X 10,80 m	4.00 m	102 m²	60	80	80	40	30
6-ANKARA	7,75 X 11,10 m	3.90 m	86 m²	60	80	80	40	30
7-MARDİN	4,80 X 9,80 m	3.00 m	47 m²			60	30	25
8-BURSA	5,30 X 9,60 m	3.00 m	51 m²			60	30	25
9-MALATYA	4,90 X 7,75 m	3.90 m	38 m²			50	20	20
10-RİZE	3,60 X 5,50 m	3.90 m	20 m²			20	12	10
11-DENİZLİ	3,60 X 5,50 m	3.90 m	20 m²			20	12	10
12-SİVAS	4,7 X 11,60 m	3,60 m	55 m²			70	35	30
13-BİGA	5,0 X 13,75 m	3,00 m	69 m²			80	40	35
FOYER	40 X 90 m	6m / 10m	3600 m²		3000			



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Susesi Luxury Resort Football

Everything required for a comfortable, timely and efficient camp is at your service with Susesi Luxury Resort quality.

- A football facility outside the hotel, away from noise and crowds
- Three match courses (115 m x 78 m / 114 m x 71 m / 114 m x 78 m)
- One training court (90 m x 45 m)
- Four goals in match courts and 2 goals in training court
- Lighting in compliance with UEFA criteria
- Orange service to the team after the training
- Massage room, two dressing rooms with showers
- Referee room in compliance with standards; with shower and dressing room
- Cafeteria with comfy seating groups
- High capacity player's benches
- Video filming tower
- Full drainage
- Tribune
- Digital scoreboard

Services offered at the hotel:

- Providing room reservation for the entire team on the same floor (subject to hotel availability)
- Massage and equipment room supply
- Two massage beds
- Fruit and cookies stand; hot beverages buffet on team's floor
- Laundry service twice per day. Guaranteed delivery of morning laundry for afternoon training; afternoon laundry for next morning's training
- Transfer to/from court and hotel in a modern, comfortable vehicle
- Special area in the main restaurant for the team upon request
- Private Turkish bath, sauna, fitness or indoor pool use for the team upon reservation
- Fitness centre



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2024 SUMMER CONCEPT OUR CERTIFICATES

- ISO 22000:2018 FOOD SAFETY MANAGEMENT SYSTEM – CERTIFIED BY TUV AUSTRIA TURK.
- ISO 10002:2018 GUEST SATISFACTION MANAGEMENT SYSTEM – CERTIFIED BY TUV AUSTRIA TURK.
- ISO 9001:2015 QUALITY MANAGEMENT SYSTEM – CERTIFIED BY TUV AUSTRIA TURK.
- ISO 14001:2015 ENVIRONMENTAL MANAGEMENT SYSTEM – CERTIFIED BY TUV AUSTRIA TURK.
- ISO 50001:2018 ENERGY MANAGEMENT SYSTEM – CERTIFIED BY TUV AUSTRIA TURK.
- ISO 27001:2013 INFORMATION SECURITY MANAGEMENT SYSTEM – CERTIFIED BY TUV AUSTRIA.
- ISO 22483:2020 TOURISM QUALITY MANAGEMENT SYSTEM – CERTIFIED BY TUV AUSTRIA.
- SUSTAINABLE TOURISM CERTIFICATE (3rd STAGE).
- TRAVELIFE GOLD CERTIFICATE (2014 – 2015 – 2016 – 2018 – 2022 – 2024).
- 2012-2014-2016 GREENING HOTELS – CERTIFIED BY BUREAU VERITAS.
- BLUE FLAG - TURCEV.
- GREEN STAR – MINISTRY OF CULTURE AND TOURISM OF TURKEY.
- 2012-2013 WHITE STAR – TUROFED.
- SAFE FACILITY HYGIENE CERTIFICATE – CERTIFIED BY TUV AUSTRIA TURK.

OUR AWARDS

2023

- 2023 BOOKING COM. TRAVELER REVIEW AWARD
- 2023 TUI QUALITY AWARD

2022

- 2022 HOTELPOINTS TOP 100 HOTELS AWARD
- 2022 CORAL TRAVEL STARWAY TOP 100 HOTELS AWARD
- 2022 NAZAR QUALITY AWARD

2021

- 2021 TRAVELERS CHOICE TRIPADVISOR BEST OF THE BEST AWARD
- 2021 CORAL TRAVEL STARWAY BEST CHILD FRIENDLY HOTEL AWARD (TOP 25)
- 2021 CORAL TRAVEL STARWAY WORLD'S BEST HOTEL AWARD (TOP 100)

2019

- 2019 CORAL TRAVEL STARWAY TOP 100 HOTELS AWARD
- 2019 NAZAR QUALITY AWARD



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2024 SUMMER CONCEPT

2018

- 2018 TRAVELIFE GOLF AWARD
- 2018 TRIPADVISOR CERTIFICATION OF EXCELLENCE
- 2018 OTELPUAN TOP 100 HOTELS AWARD
- 2018 TATILBUDUR.COM SATISFACTION AWARD

2017

- 2017 TRIPADVISOR CERTIFICATION OF EXCELLENCE
- 2017 CORAL TRAVEL STARWAY TOP 100 HOTELS AWARD
- 2017 TATILBUDUR.COM SATISFACTION AWARD

2016

- 2016 TRAVELIFE GOLD AWARD
- 2016 TUI UMWELT CHAMPION AWARD
- 2016 HOLIDAY CHECK AWARD
- 2016 TUI TOP QUALITY AWARD
- 2016 TRIPADVISOR CERTIFICATION OF EXCELLENCE
- 2016 ZOOVER THE MOST RECOMMENDED FACILITY AWARD
- 2016 OTELPUAN TOP 100 HOTELS AWARD

2015

- 2015 CORAL TRAVEL STARWAY TOP 100 HOTELS AWARD
- 2015 TOPHOTELS.RU CERTIFICATION OF EXCELLENCE
- 2015 THOMAS COOK GROUP PROVEN QUALITY
- 2015 TRIPADVISOR CERTIFICATION OF EXCELLENCE
- 2015 FISCHER AWARD
- 2015 TATILBUDUR.COM SATISFACTION AWARD
- 2015 HOLIDAY TEST AWARD
- 2015 TRAVELIFE GOLD AWARD

2014

- 2014 TUI UMWELT AWARD
- 2014 TRAVELIFE GOLD AWARD
- 2014 TOPHOTELS.RU CERTIFICATION OF EXCELLENCE
- 2014 TRIPADVISOR CERTIFICATION OF EXCELLENCE



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2024 SUMMER CONCEPT

2013

- 2013 TOPHOTELS.RU CERTIFICATION OF EXCELLENCE
- 2013 HOLIDAY CHECK AWARD
- 2013 TRIPADVISOR CERTIFICATION OF EXCELLENCE
- 2013 ZOOVER THE MOST RECOMMENDED HOTEL AWARD
- 2013 CORAL TRAVEL STARWAY TOP 100 HOTELS AWARD
- 2013 OTEL PUAN MEDITERRANEAN REGION AWARD
- 2013 WORLD LUXURY HOTEL ÖDÜLÜ

NOTE: The hotel management has the right to adjust, cancel and/or modify the information within this fact sheet within the time frame covered. Within this scope, the information in agency catalogues or internet sites are evaluated with changes taken into consideration.



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The services included in the Susesi Luxury Resort Ultra All Inclusive Concept may be changed or canceled in accordance with the decision of the hotel management depending on the weather conditions. Susesi Luxury Resort reserves all rights regarding this issue.